



Bed & Breakfast

Terms and Conditions

Deposit (non-refundable/non-transferable)

50% Deposit is required to confirm the booking, which amount must be paid within 24 hrs of reservation. Please note that this is a non-refundable deposit which includes bookings made telephonically, via emails or directly on our website.

Balance Payment

If a balance payment is less than R3000 – payment required on arrival

If a balance payment is more than R3000 – payment required 14 days prior to arrival

Bookings Made within 7 days of Arrival

Bookings made within 7 days of arrival: the full cost of your stay will be charged to your chosen method of payment at the time of booking. Please note that this payment is non-refundable and non-transferable, in the event that you need to cancel your booking.

Cancellation/Amendment Charges

All Deposits are non-refundable and non-transferable

You may cancel your booking at any time. Cancellations must be communicated to us in writing and take effect from the date received and acknowledged by us. In the event of cancellation by you – then the following charges become applicable. Bookings are non-transferable.

Cancellation more than 6 weeks prior to arrival date – 50% of full cost

Cancellation less than 3 weeks (21 days) prior to arrival date - 100% of full cost

In the unlikely event it becomes necessary for **US** to cancel your Booking, due to circumstances beyond our control, - we will refund **ALL** monies paid to us, by you. No other compensation will be payable.

Occupancy :

The maximum occupancy in our double/king room is 2 persons(2 pax).

The maximum occupancy in our Family/Quadruple room is 4 persons (4 pax).

Please note that extra guests and children under 12 years, sharing the same room will incur additional charges.

General

To ensure safety, comfort & enjoyment for all Guests & Family we do operate a **strict No-Smoking, No-Drugs, No excess Alcohol Policy** or any behaviour likely to cause offense or nuisance to other guests or family. We reserve the right to deny access or curtail any Guests' stay if these conditions are not adhered to. In these circumstances – no refund will be given and additional charges may be incurred.